



# PROCLAMATION

ONE CITY. ONE JACKSONVILLE.

**WHEREAS:** Customer Service Week has been formally observed in the United States since 1992 in recognition of the immense impact customer service has on our system of free enterprise, consumers, and the economy; and

**WHEREAS:** Customer service professionals, often the primary point of contact for consumers and clients, are an integral contributor to customer experiences and a company's success. They are entrusted to meet customer needs and adjust to an ever-changing market; and

**WHEREAS:** Customer service representatives are a part of American consumers' daily routines; and

**WHEREAS:** With an increasingly competitive and global economy, excellent customer service remains an important advantage. Providing exceptional customer service should be a priority of every American employee, business, and industry, as our country works toward economic longevity; and

**WHEREAS:** The City of Jacksonville's own customer service call center, 630-CITY, assists citizens with any questions or needs for City services. So far this fiscal year, representatives have assisted more than 538,826 customers; and

**WHEREAS:** Jacksonville residents benefit greatly from the economic growth supported by customer service professionals here and around the country.

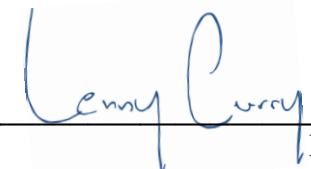
**NOW, THEREFORE, I, LENNY CURRY,** by virtue of the authority vested in me as mayor of Jacksonville, Florida, do hereby proclaim October 2019 as

## **CUSTOMER SERVICE WEEK**

in Jacksonville and encourage all citizens to recognize the exceptional work by dedicated customer service professionals.



IN WITNESS THEREOF, this 25th day of September  
in the year Two Thousand and Nineteen

  
MAYOR

CITY OF JACKSONVILLE, FLORIDA