



City of Jacksonville, Florida

Lenny Curry, Mayor
Employee Services Department
City Hall, 117 West Duval St., Suite 150
Jacksonville, Florida 32202

ONE CITY. ONE JACKSONVILLE.

COMPENSATION & BENEFITS DIVISION

Office Hours: 7:30 am – 4:30 pm Monday thru Friday
Main Number: **904.255.5555** Front Desk: **904.255.5575**
FAX: **904.255.5565**

E-mail: benefits@coj.net Web site: <https://www.coj.net/benefits>

Mary DiPerna, MAcc, CEBS
Chief of Compensation & Benefits Division
Privacy Officer/DC Plan Administrator
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Manager of Personnel Services/Benefits Accounting
DC Plan Administrator
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Renee' Wells
Employee Benefits Supervisor
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Rebecca Cooper
Senior Accountant/DC Plan Administrator
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Erin Butler
Employee Benefits Representative *Alpha A-G
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Marites Lucero
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904.255.5559 Email: MLucero@coj.net

Christina Ridenour
Employee Benefits Representative *Alpha H-0
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Natalia Allen
Senior Accountant
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Tes Patterson
Employee Benefits Representative *Alpha P-Z
904.255.5560 Email: MPatterson@coj.net

* Benefits Rep for employees/retirees whose last name begins with this alphabet

Christina Board
CSA III **904.255.5562** Email: CBoard@coj.net

Sandra Nester
CSA III **904.255.5561** Email: SNester@coj.net

INSURANCE & DEFERRED COMPENSATION PROVIDER'S INFORMATION

Florida Blue Health

On-Site Representative: **Denis Woods 904.255.5570** Email: denis.woods@bcbsfl.com
Monday thru Friday **7:30 am to 4:30 pm EST**
Customer Service: **1-800-664-5295** (All HMO and PPO Plans Group # **B3267**)
TTY number for the hearing impaired call **1-800-664-5295 #:711**
Website: <https://www.floridablue.com/>

UF Health Direct Care

Customer Service: **1-800-959-3518** Group # **00857**
Website: <https://integratpa.com/>

Delta Dental

On-Site Representative: **Helen Mullen-Quiroz 904.255.5568** Email: HMullen-Quiroz@Delta.org
Monday, Tuesday, and Thursday 7:30AM - 4:30PM
Customer Service:
Delta Care **HMO : 1-800-422-4234** Group Number **DHMO Plan : 78758**
PPO : 1-800 521-2651 Group Number **PPO Plan : 18491**
Website: <https://www.deltadentalins.com>

EyeMed Vision

Customer Service: **1-866-939-3633** or **1-866-800-5457**
EyeMed **Basic** Plan ID Number : **1002767**
EyeMed **Premier** Plain ID Number: **1002768**
Website: <https://www.eyemedvisioncare.com>

Empower Retirement

Local Office Phone: **904.255.5569** Monday thru Friday 7:30AM - 4:30PM
On-Site Representatives:

Laura Paz Cell phone **904.540-3489** Email: Laura.Paz@empower-retirement.com
Don Wise Cell phone **904.510-6911** Email: Donald.Wise@empower-retirement.com
Christina Jamieson Cell phone **904.252-4714** Email: christina.jamieson@empower-retirement.com

Click [here](#) to set-up a one-on-one appointment with the Empower on-site Representative

Customer Service: **1-855-265-4570**

TTY number for the hearing impaired: **1-800-766-4952**

Hardship application request can only be done by calling **1-866-360-1192** option **2**

Participant Login <https://participant.empower-retirement.com/participant/#/login>

Discovery Benefits (Flexible Spending Account)

Medical, Dependent Care, Elderly Care, Parking and Transportation
Customer service: **1-866-451-3399** Fax: **1-866-451-3245**
Monday thru Friday **6:00 am to 9:00 pm CST** Website: <https://www.discoverybenefits.com>

Selman & Company (Tricare Supplemental Plan)

Customer Service **1-800-638-2610** Fax: **1-800-310-5514**

TASC COBRA

Customer Service **1-800-422-4661** | E-mail: COBRAService@TASOnline.com
Monday thru Friday **8:00 am to 5:00 pm EST**

Standard Life Basic & Supp Life Insurance

Group Number: **750973**

Medical Underwriting: **1-800-843-7979** Life Claims: **1-800-628-8600**

Health Advocate Employee Assistance Program (EAP)

24-hour Helpline: **1-877-240-6863** or **(904) 296-9436**